



DERECHOS DE PETICION
Semestre I - 2014
01/01/2014 a 31/12/2014
Reporte 10



Indicador por Proceso
Semestre I - 2014

(Asociado a todo tipo de petición, excepto Quejas)



| Proceso | Periodo | Territorial Amazonas | | | Territorial Caquetá | | | Territorial Putumayo | | | Dirección General | | | TOTAL CORPOAMAZONIA | | |
|------------------------------------|-----------------------------|----------------------|----------|---|---------------------|----------|----------|----------------------|----------|---|-------------------|----------|--------|---------------------|----------|----------|
| | | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % |
| Comunicación e Información Pública | Trimestre I - 2014 | 0 | 0 | | 5 | 5 | 100% | 0 | 0 | | 0 | 0 | | 5 | 5 | 100% |
| | Trimestre II - 2014 | 0 | 0 | | 9 | 9 | 1 | 0 | 0 | | 2 | 1 | 50% | 11 | 10 | 90.91% |
| | Trimestre III - 2014 | 0 | 0 | | 1 | 1 | 1 | 0 | 0 | | 0 | 0 | | 1 | 1 | 1 |
| | Trimestre IV - 2014 | 0 | 0 | | 3 | 3 | 1 | 1 | 1 | 1 | 6 | 5 | 83.33% | 10 | 9 | 0,9 |
| | Año 2014 | 0 | 0 | | 18 | 18 | 1 | 1 | 1 | 1 | 8 | 6 | 0,75 | 27 | 25 | 92.59% |

| Desarrollo Organizacional | Periodo | Territorial Amazonas | | | Territorial Caquetá | | | Territorial Putumayo | | | Dirección General | | | TOTAL CORPOAMAZONIA | | |
|---------------------------|---------------------------|----------------------|----------|---|---------------------|----------|---|----------------------|----------|---|-------------------|----------|---|---------------------|----------|---|
| | | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % |
| Proceso | Trimestre I - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Trimestre II - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Trimestre III - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Año 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 1 | 1 | 1 | 1 | 1 | 1 |

| Planificación Corporativa | Periodo | Territorial Amazonas | | | Territorial Caquetá | | | Territorial Putumayo | | | Dirección General | | | TOTAL CORPOAMAZONIA | | |
|---------------------------|----------------------|----------------------|-------|---|---------------------|-------|---|----------------------|-------|---|-------------------|-------|---|---------------------|-------|---|
| | | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % |
| Planificación Corporativa | Trimestre I - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Trimestre III - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Año 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 1 | 1 | 1 | 1 | 1 | 1 |

| Proceso | Periodo | Territorial Amazonas | | | Territorial Caquetá | | | Territorial Putumayo | | | Dirección General | | | TOTAL CORPOAMAZONIA | | |
|---------|----------------------------|----------------------|----------|---|---------------------|----------|---|----------------------|----------|---|-------------------|----------|----------|---------------------|----------|----------|
| | | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % |
| | Trimestre IV - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 2 | 2 | 1 | 2 | 2 | 1 |
| | Trimestre I - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Trimestre III - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Año 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 2 | 2 | 1 | 2 | 2 | 1 |

| Proceso | Periodo | Territorial Amazonas | | | Territorial Caquetá | | | Territorial Putumayo | | | Dirección General | | | TOTAL CORPOAMAZONIA | | |
|---------|----------------------------|----------------------|----------|---|---------------------|----------|---|----------------------|----------|---|-------------------|----------|---|---------------------|----------|----|
| | | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % |
| | Trimestre II - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Trimestre IV - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 2 | 0 | 0 | 2 | 0 | 0 |
| | Año 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 3 | 0 | 0 | 3 | 0 | 0% |

Mejoramiento Continuo

| Mejoramiento Continuo | Periodo | Territorial Amazonas | | | Territorial Caquetá | | | Territorial Putumayo | | | Dirección General | | | TOTAL CORPOAMAZONIA | | |
|-----------------------|----------------------|----------------------|----------|---|---------------------|----------|---|----------------------|----------|---|-------------------|----------|---|---------------------|----------|---|
| | | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % |
| | Trimestre II - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Trimestre III - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Trimestre IV - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Año 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |

Asesoría en Planificación y Gestión Ambiental

| Proceso | Periodo | Territorial Amazonas | | | Territorial Caquetá | | | Territorial Putumayo | | | Dirección General | | | TOTAL CORPOAMAZONIA | | |
|---|-----------------------------|----------------------|----------|---|---------------------|----------|------|----------------------|----------|---|-------------------|----------|------------|---------------------|----------|------------|
| | | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % |
| Asesoría en Planificación y Gestión Ambiental | Trimestre I - 2014 | 0 | 0 | | 1 | 1 | 100% | 0 | 0 | | 1 | 1 | 1 | 2 | 2 | 100% |
| | Trimestre II - 2014 | 0 | 0 | | 1 | 1 | 1 | 2 | 2 | 1 | 3 | 1 | 33.33% | 6 | 4 | 66.67% |
| | Trimestre III - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 5 | 4 | 80% | 5 | 4 | 0,8 |
| | Trimestre IV - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 6 | 6 | 1 | 6 | 6 | 1 |
| | Año 2014 | 0 | 0 | | 2 | 2 | 1 | 2 | 2 | 1 | 15 | 12 | 0,8 | 19 | 16 | 84.21% |

| Control y Vigilancia de los | | | | | | | | | | | | | | | | |
|-----------------------------|---------------------------|----------------------|-------|--------|---------------------|-------|--------|----------------------|-------|---|-------------------|-------|---|---------------------|-------|--------|
| Proceso | Periodo | Territorial Amazonas | | | Territorial Caquetá | | | Territorial Putumayo | | | Dirección General | | | TOTAL CORPOAMAZONIA | | |
| | | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % |
| | Trimestre I - 2014 | 0 | 0 | | 24 | 21 | 87.5% | 6 | 6 | 1 | 0 | 0 | | 30 | 27 | 0,9 |
| | Trimestre II - 2014 | 1 | 1 | 1 | 21 | 21 | | 1 | 6 | 6 | 1 | 0 | 0 | 28 | 28 | 1 |
| | Trimestre III - 2014 | 3 | 1 | 33.33% | 15 | 13 | 86.67% | 6 | 6 | 1 | 0 | 0 | | 24 | 20 | 83.33% |
| | Año 2014 | 4 | 2 | 0,5 | 63 | 58 | 92.06% | 22 | 22 | 1 | 1 | 1 | 1 | 90 | 83 | 92.22% |

| Gestión de Proyectos | Periodo | Territorial Amazonas | | | Territorial Caquetá | | | Territorial Putumayo | | | Dirección General | | | TOTAL CORPOAMAZONIA | | |
|----------------------|---------|----------------------|-------|---|---------------------|-------|---|----------------------|-------|---|-------------------|-------|---|---------------------|-------|---|
| | | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % |

| | | | | | | | | | | | | | | | | |
|----------------------|----------------------|---|---|---|---|---|--|---|---|--|---|---|--|---|---|---|
| Gestión de Proyectos | Trimestre I - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Trimestre III - 2014 | 1 | 1 | 1 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 1 | 1 | 1 |

| | | | | | | | | | | | | | | | | |
|--|----------------------------|---|---|---|---|---|---|---|---|--|---|---|--|---|---|---|
| | Trimestre IV - 2014 | 3 | 3 | 1 | 3 | 3 | 1 | 0 | 0 | | 0 | 0 | | 6 | 6 | 1 |
| | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | |

| Proceso | Periodo | Territorial Amazonas | | | Territorial Caquetá | | | Territorial Putumayo | | | Dirección General | | | TOTAL CORPOAMAZONIA | | |
|---------|---------|----------------------|-------|---|---------------------|-------|---|----------------------|-------|---|-------------------|-------|---|---------------------|-------|---|
| | | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % |

| | | | | | | | | | | | | | | | | |
|--|--------------------|---|---|--------|----|----|---|----|----|---|---|---|---|----|----|--------|
| | | Licenciamiento Ambiental y Aprovechamiento de Recursos Naturales | | | | | | | | | | | | | | |
| | Trimestre I - 2014 | 3 | 2 | 66.67% | 10 | 10 | 1 | 13 | 13 | 1 | 4 | 4 | 1 | 30 | 29 | 96.67% |

| | | | | | | | | | | | | | | | | |
|--|----------------------------|----|----|--------|----|----|--------|----|----|------|----|----|--------|-----|----|--------|
| | Trimestre II - 2014 | 1 | 1 | 1 | 6 | 4 | 66.67% | 10 | 10 | 1 | 8 | 7 | 87.5% | 25 | 22 | 0,88 |
| | Trimestre IV - 2014 | 3 | 2 | 66.67% | 5 | 5 | 1 | 5 | 3 | 0,6 | 7 | 4 | 57.14% | 20 | 14 | 0,7 |
| | Año 2014 | 17 | 15 | 88.24% | 30 | 28 | 93.33% | 40 | 38 | 0,95 | 20 | 16 | 0,8 | 107 | 97 | 90.65% |

Ordenación Ambiental

| Ordenación Ambiental | Periodo | Territorial Amazonas | | | Territorial Caquetá | | | Territorial Putumayo | | | Dirección General | | | TOTAL CORPOAMAZONIA | | |
|----------------------|----------------------|----------------------|-------|---|---------------------|-------|------|----------------------|-------|---|-------------------|-------|------|---------------------|-------|------|
| | | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % |
| | | 1 | 1 | 1 | 0 | 0 | | 0 | 0 | | 1 | 1 | 1 | 2 | 2 | 1 |
| | Trimestre II - 2014 | 0 | 0 | | 0 | 0 | | 4 | 4 | 1 | 0 | 0 | | 4 | 4 | 1 |
| | Trimestre III - 2014 | 0 | 0 | | 3 | 3 | 100% | 1 | 1 | 1 | 2 | 2 | 1 | 6 | 6 | 100% |
| | Trimestre IV - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 3 | 3 | 100% | 3 | 3 | 100% |
| | Año 2014 | 1 | 1 | 1 | 3 | 3 | 1 | 5 | 5 | 1 | 6 | 6 | 100% | 15 | 15 | 1 |

Contratación de Bienes, Obras y Servicios

| Proceso | Periodo | Territorial Amazonas | | | Territorial Caquetá | | | Territorial Putumayo | | | Dirección General | | | TOTAL CORPOAMAZONIA | | |
|---|-----------------------------|----------------------|-------|---|---------------------|-------|---|----------------------|-------|---|-------------------|-------|------|---------------------|-------|------|
| | | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % |
| Contratación de Bienes, Obras y Servicios | Trimestre I - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 2 | 2 | 1 | 2 | 2 | 100% |
| | Trimestre II - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 2 | 2 | 100% | 2 | 2 | 100% |
| | Trimestre III - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 1 | 1 | 100% | 1 | 1 | 1 |
| | Trimestre IV - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 3 | 3 | 1 | 3 | 3 | 1 |
| | Año 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 8 | 8 | 1 | 8 | 8 | 1 |

| Gestión de Recursos | Periodo | Territorial Amazonas | | | Territorial Caquetá | | | Territorial Putumayo | | | Dirección General | | | TOTAL CORPOAMAZONIA | | |
|---------------------|---------------------------|----------------------|-------|---|---------------------|-------|---|----------------------|-------|---|-------------------|-------|---|---------------------|-------|---|
| | | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % |
| Proceso | Trimestre I - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Trimestre II - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Trimestre III - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Año 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |

| Gestión de Recursos Informáticos | Periodo | Territorial Amazonas | | | Territorial Caquetá | | | Territorial Putumayo | | | Dirección General | | | TOTAL CORPOAMAZONIA | | |
|----------------------------------|---------|----------------------|-------|---|---------------------|-------|---|----------------------|-------|---|-------------------|-------|---|---------------------|-------|---|
| | | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % |

Gestión de Recursos Informáticos

| | | | | | | | | | | | | | | | |
|----------------------------|----------|---|---|----------|---|---|----------|---|---|----------|---|---|----------|---|---|
| Trimestre I - 2014 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Trimestre III - 2014 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | | |
| Trimestre IV - 2014 | 0 | | | 0 | | | 0 | | | 0 | | | 0 | | |
| | 0 | 0 | | 0 | 0 | | 0 | 0 | | 1 | 0 | 0 | 1 | 0 | 0 |
| | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | |

| | | Proceso | | | Proceso | | | Proceso | | | Proceso | | | | | |
|-----------------------------------|----------------------|----------|----------|---|----------|----------|----------|----------|----------|---|----------|----------|-------------|----------|----------|----------|
| | | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | | | |
| Gestión del Talento Humano | | 0 | 0 | | 1 | 1 | 1 | 0 | 0 | | 2 | 2 | 1 | 3 | 3 | 1 |
| | Trimestre II - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 2 | 2 | 1 | 2 | 2 | 1 |
| | Trimestre III - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 1 | 1 | 1 | 1 | 1 | 100% |
| | Trimestre IV - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 2 | 2 | 100% | 2 | 2 | 100% |
| | Año 2014 | 0 | 0 | | 1 | 1 | 1 | 0 | 0 | | 7 | 7 | 100% | 8 | 8 | 1 |

Gestión Documental

| Proceso | Periodo | Territorial Amazonas | | | Territorial Caquetá | | | Territorial Putumayo | | | Dirección General | | | TOTAL CORPOAMAZONIA | | |
|--------------------|-----------------------------|----------------------|----------|----------|---------------------|----------|----------|----------------------|----------|----------|-------------------|----------|----------|---------------------|----------|----------|
| | | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % |
| Gestión Documental | Trimestre I - 2014 | 1 | 0 | 0 | 1 | 1 | 100% | 0 | 0 | | 0 | 0 | | 2 | 1 | 50% |
| | Trimestre II - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Trimestre III - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Trimestre IV - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Año 2014 | 1 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | | 0 | 0 | | 2 | 1 |

| Proceso | Periodo | Territorial Amazonas | | | Territorial Caquetá | | | Territorial Putumayo | | | Dirección General | | | TOTAL CORPOAMAZONIA | | |
|--------------------|----------------------|----------------------|----------|---|---------------------|----------|----------|----------------------|----------|---|-------------------|----------|---|---------------------|----------|----------|
| | | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % | Rad | Oport | % |
| Gestión Financiera | Trimestre I - 2014 | 0 | 0 | | 1 | 1 | 1 | 0 | 0 | | 0 | 0 | | 1 | 1 | 1 |
| | Trimestre II - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Trimestre III - 2014 | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | | 0 | 0 | |
| | Año 2014 | 0 | 0 | | 1 | 1 | 1 | 0 | 0 | | 0 | 0 | | 1 | 1 | 1 |



